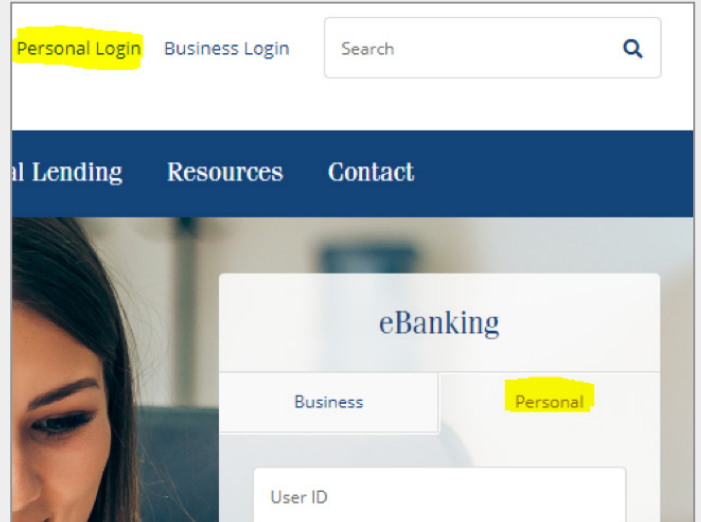


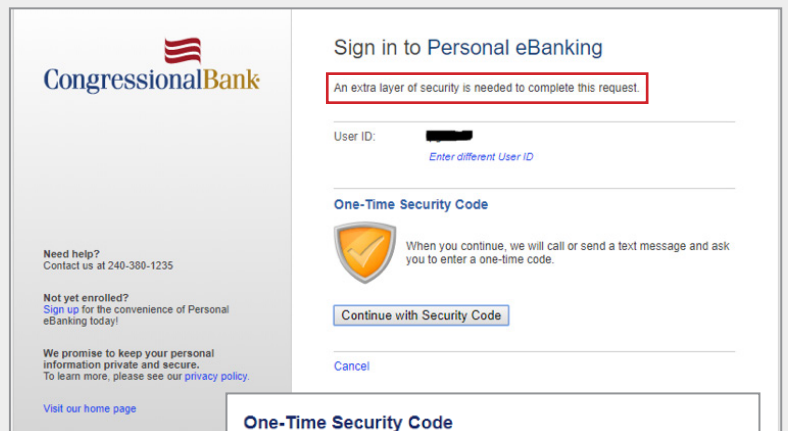
# Personal eBanking Login Assistance

1. Beginning Monday, August 12, 2019, if you have a link to online banking bookmarked and saved to your favorites, please delete it and log in from the Congressional Bank homepage and then resave the new URL.
2. Log in with your existing User ID in lowercase.



3. The system may require an extra layer of authentication upon your login to the new online banking system. This authentication will occur in the form of an automated phone call or text message with security code.

**NOTE: If you do not see a phone number you recognize, please make sure you entered the correct User ID. If the incorrect phone numbers continue to display, contact us at 240-380-1235 to ensure we have a direct or mobile number on file that is associated with your account.**



**One-Time Security Code**

**Enter your mobile phone number**

Please enter the mobile phone number you have on record with us. We will send you a text message with a one-time security code.

**Important:** By clicking Send Text Message, you agree to the [Terms of Use](#). Standard text message rates apply. Contact your wireless carrier for details.

Country/region:

Mobile phone number:

(Area/city code and local number)

**One-Time Security Code**

**Tell us where to reach you**

We need to call or send a text message to complete this process. Please tell us where you can be reached.

Don't recognize these phone numbers?

You might have entered an incorrect user ID. Return to the sign-in page and re-enter your user ID. If you recognize the phone numbers, but they are no longer accurate, contact us at 240-380-1235.

Phone:  (XXX) XXX-4112  (XXX) XXX-4156

Text Message:  Send a text message to a mobile phone on record.  
Note: Standard text message rates apply. Please contact your wireless carrier for details.

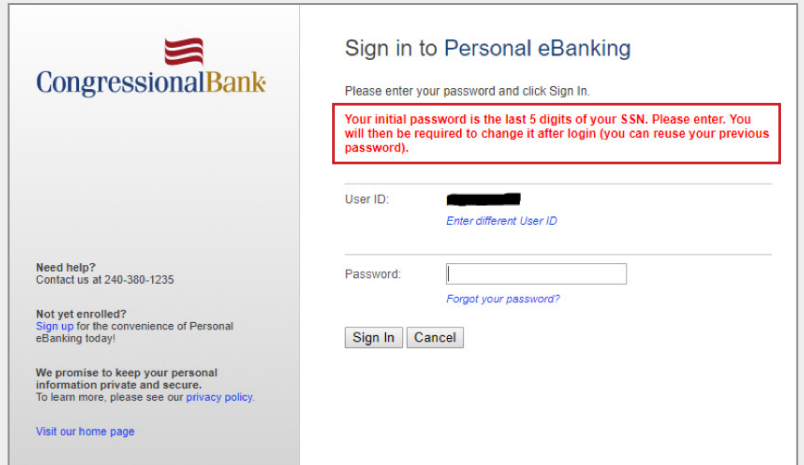
My phone number is not listed

Continued



# Personal eBanking Login Assistance

4. Your temporary password will be the last 5 digits of your SSN. You will be prompted to select a new password. You can change it back to your former password prior to the conversion if you choose.



The screenshot shows the Congressional Bank login interface. On the left, there is a sidebar with the Congressional Bank logo and several links: 'Need help? Contact us at 240-380-1235', 'Not yet enrolled? Sign up for the convenience of Personal eBanking today!', 'We promise to keep your personal information private and secure. To learn more, please see our [privacy policy](#).', and 'Visit our home page'. The main content area is titled 'Sign in to Personal eBanking' and includes the instruction 'Please enter your password and click Sign In.' A red-bordered box contains the text: 'Your initial password is the last 5 digits of your SSN. Please enter. You will then be required to change it after login (you can reuse your previous password)'. Below this, there are input fields for 'User ID:' (with a redacted value and a link 'Enter different User ID') and 'Password:' (with a link 'Forgot your password?'). At the bottom of the form are 'Sign In' and 'Cancel' buttons.